

Values and Guiding Principles:

- Integrity:** To live and work in accordance with high ethical standards, being truthful in character and behaviour.
- Respect:** To treat people fairly while safeguarding their rights. Objective, unbiased consideration and regard for the rights, values, beliefs and property of all people.
- Citizen Service:** To ensure every citizen receives dedicated, timely and conscientious service.
- Continuous Improvement and Learning:** To constantly improve ourselves and our organization.
- Leadership:** To inspire, influence and support others in our organization and communities.
- Innovation:** To adapt and respond to changing circumstances and laws.
- Compassion:** Demonstrating care and sensitivity in word and deed.
- Accountability:** To the community and to leadership.
- Teamwork:** To work as a team, in crisis or otherwise.